



COMPLAINT FORM

Client details		Method of communication: Email / Phone / letter		
Name:		Surname:		
Account Number:				
Legal Entity Name (if applicable):				
Address:				
Post Code:		City:		Country:
Telephone Numbers:	Home:	Work:	Mobile:	Fax:
Email:				
Brief Summary of the complaint Please answer in details the questions below:				
<ul style="list-style-type: none">• 'the affected transaction(s) numbers• the date and time of the disputed issue/trade:• a brief description of the issue				
Please enclose any other relevant documentation that may enable us to handle and resolve the complaint.				
I hereby certify and confirm that to the best of my knowledge, the information furnished above is true, accurate, correct and complete.				
Signature:			Date:	